

WHY IS MY POWER OUT?

CONTACT US
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24/7 PAYMENT BY PHONE
833-410-0497

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OFFICE HOURS
8 a.m.-4:30 p.m., Monday-Friday

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Albion, IN 46701

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P.O. Box 137, Albion, IN 46701

EMERGENCY POWER OUTAGES
To report a power outage, please call 800-933-7362. We are available to serve you 24 hours a day.

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Power outages are never convenient. Sometimes, it's no mystery why we are left in the dark, like when a storm rattles windows and walls. Other times, an outage may come out of the blue.

We never want to leave our members in the dark but acts of Mother Nature and man can't be helped. When Noble REMC performs maintenance or construction, we plan for as little disruption as possible.

The length of time it takes to restore power will vary by the cause, but we do our best to share outage information through our social media platforms, including Facebook, Twitter and Instagram, as well as our SmartHub app. If you find yourself without power, here are some of the most common causes we will be facing.

Weather: The most common cause for power outages is Mother Nature. Ice, snow and high winds all can conspire to cause widespread damage. Extremely hot weather can cause power outages, too, as unusually high demand can overburden transformers and other electrical equipment, causing them to fail. Lightning strikes can cause major damage to electrical equipment, wires and poles.

Trees: During high winds, snow and ice, tree limbs can snap or entire trees can topple onto power lines.

Accidents: A vehicle hitting a utility pole can break the pole and knock lines from their overhead perch. Excavation work can disturb buried electric service lines, causing an outage.

Animals: Squirrels, raccoons and other small animals and birds can climb on poles and electrical equipment, which may cause a short circuit or equipment to shut down.

Vandalism: People shooting at insulators and transformers is a sad cause for power outages in rural areas. Thieves also steal copper wire and other pieces of electrical equipment which can cause outages. Both acts of vandalism can be extremely costly and deadly.

Planned outages: If Noble REMC is performing maintenance or upgrading our equipment, we may need to temporarily turn off the power. We will try to notify affected members in advance of a planned outage.

We appreciate your support and understanding as we work as efficiently – and safely – as possible to restore power after an outage.

RON RAYPOLE
President/CEO

Report your outage from your mobile device

On your smartphone or tablet, search for SmartHub in the Apple or Android store. After downloading the free app, search for Noble REMC, register and log in.



Push "Report an Issue/Inquiry" at the top of the screen, and then press "Power Outage" to verify your contact address and information. Then you will have the chance to add comments to assist in the outage restoration (example: "I heard a loud bang from the transformer) before submitting the outage. This will report it directly to our mapping and dispatch systems.



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EV program 'charging ahead'

Noble REMC aims to always be at the forefront of new technology, especially when it betters the lives of our members and the co-op.

That's why we're excited about the rise in electric vehicles: it gives us an opportunity to innovate and launch our new EV pilot program — Charge Ahead.

The program provides members who own electric vehicles the option to increase their energy efficiency, while also saving them money. (We also hope it will entice those who are on the fence about purchasing an EV to make the jump!)

This is accomplished through the introduction of a time-of-use rate for members who sign up and "Charge Ahead" with us, which will provide a discounted

rate for charging at certain times of the day. We hope this will encourage EV owners to charge their vehicle outside of our peak time from 5-8 p.m., when electricity is more expensive because of the higher amount of demand on our system. This will allow EV owners to save money, while also helping us to maintain the reliability of our grid.

As the program progresses, we'll encourage feedback from participating members and analyze the data we collect from their usage information to adjust the program to be as beneficial as possible. We'll also use it as an opportunity to educate the rest of our members about the benefits of electric vehicles, from their positive impact

CHARGE AHEAD



Every Mile Matters

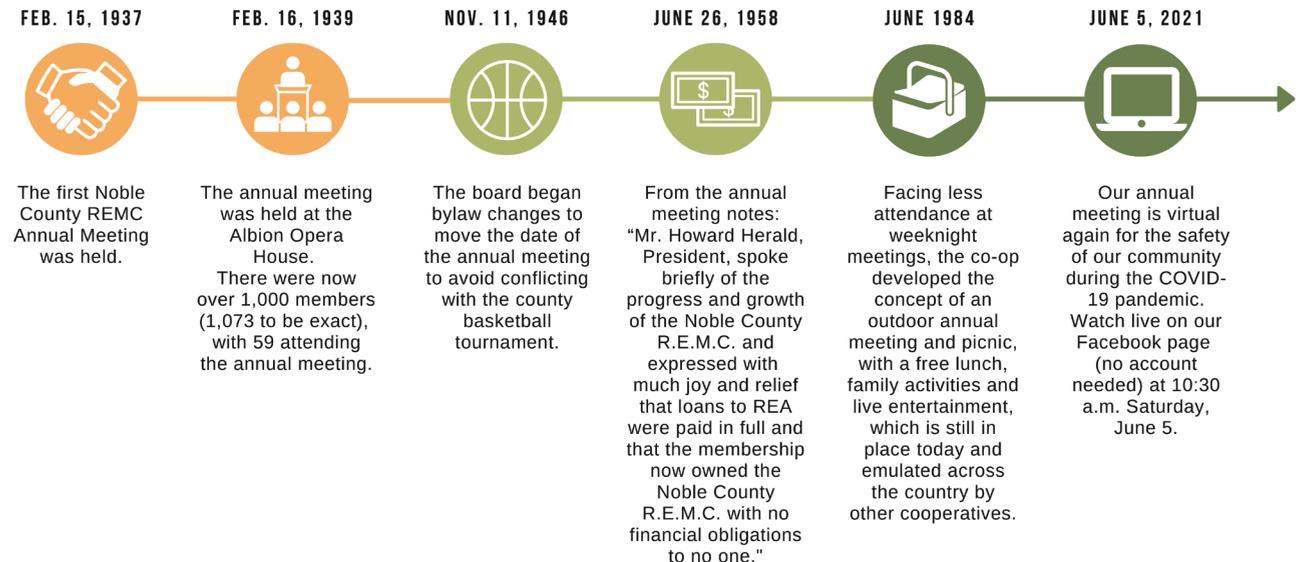
on the environment to their ease of use.

The technology behind EVs is changing fast, extending battery lives while bringing down costs for consumers. And as your local electric cooperative, we can't help thinking about how EVs will impact energy use and how we can stay ahead of the curve. We plan to be prepared when EVs make their mark in northeast Indiana.

For more information, please call our office at 800-933-7362 to speak with Energy Advisor Brian Hawk about the Charge Ahead program, because every mile matters.

THE EVOLUTION OF NOBLE REMC'S ANNUAL MEETING

SEE HOW THE ANNUAL MEETING & PICNIC HAS CHANGED SINCE THE FIRST EVENT IN 1937 (LONG BEFORE IT WAS EVEN A PICNIC!)



REMC AWARDS THREE SCHOLARSHIPS

The three recipients of Noble REMC scholarships for 2021 may be from different communities across our territory, but all three have one thing in common — their future in medicine.

Congratulations to the three local seniors who earned \$1,000 scholarships from the co-op for their hard work at their school and in the community!

To be eligible, the recipients' parents or guardians must be a member of Noble REMC. Candidates were judged anonymously based on grade point average, a short autobiography and letters of recommendation, as well as their involvement at school and in the community.

Here are the scholarship winners:

ALLISON BAKER

from West Noble High School plans to attend Purdue University to earn a degree in health sciences pre-professional. This is the first step in her goal to become a neonatologist. Baker is the daughter of Greg and Kristina Baker of Ligonier.



ALLISON BAKER

KARLY

KIRKPATRICK from East Noble High School will also be majoring in health science, but will attend Indiana University Kokomo. Her goal



KARLY KIRKPATRICK

is to become a physical therapist and have her own practice. Kirkpatrick is the daughter of Adam and Tricia Kirkpatrick of Avilla.

MEGAN SUE YOUNG

from Churubusco Jr./Sr. High School will attend Manchester University to study chemistry or medical laboratory science. She plans to use that degree to test and help create vaccines and medications in a laboratory one day. Young is the daughter of Mark and Jackie Young of Churubusco.



MEGAN SUE YOUNG

Spare change makes a local difference

Did you know your spare change is staying right here in the community and positively impacting your neighbors, friends and family?

By participating in Noble REMC's Operation Round Up program – and allowing your electric bills to be rounded up each month – those extra pennies go into a trust fund and are given back locally through community grants each quarter.

When we all chip in a little, we can make a big impact. See for yourself.

The second quarter distribution of the Operation Round Up Trust Fund awarded \$12,675 to 11 different organizations in our community, including:

- Kendallville Lions Club, \$750, downtown fundraising popcorn stand
- LaOtto Community Park, Inc., \$1,000, community building project
- Orange Township Fire Department, \$2,500, uniforms
- Hoosiers Feeding the Hungry, \$1,000, meat processing
- Bear Lake Camp, Inc., \$1,200, drinking fountain and bottle filler units
- Stone's Trace Historical Society, \$1,000, building repair and maintenance
- Noble County CVB, \$1,500, Community Placemaking Project
- City of Kendallville, \$1,000, Kid City event
- St. John Lutheran School, \$225, extracurricular activities
- Youth for Christ of Northern Indiana, \$1,500, East Noble Campus Life program
- Drug Free Noble County, \$1,000, prevention support programs

Local nonprofit organizations seeking funding can complete and return an application to the Noble REMC office by July 1 to be considered for the next round of Operation Round Up disbursements. Applications can be downloaded from nobleremc.com.

CONSIDERING SOLAR?

HERE ARE A FEW THINGS YOU NEED TO KNOW

Recently, more Noble REMC members are asking about their options when it comes to renewable energy, especially solar power generation.

Have you been looking into the benefits of solar installations but don't know where to start? Here are a few items to consider:

IF YOU WANT TO INSTALL SOLAR TO SAVE MONEY, INVEST INSTEAD IN ...

While installing solar panels is appealing as a cost-saving measure, did you stop to consider simpler solutions, such as adding insulation, sealing air leaks and completing other basic fix-it projects that could cut your energy costs immediately?

Even if you are not the do-it-yourself type, a call or visit from our energy advisor, Brian Hawk, could reveal some easier and more affordable options that can make as much of an impact long-

term and often cost less than installing solar panels.

CHECK YOUR CONTRACTOR ONCE. THEN CHECK THEM AGAIN.

As with any major home improvement project, purchasing from the right installer or contractor is every bit as important as the product you are purchasing. Due diligence is critical to ensure you get the best system for a fair price and installed correctly and on time.

Unfortunately, there are some companies that use high-pressure tactics and superficial incentives to get our members to sign on the dotted line. We encourage you to not be swayed by one particular contractor, and instead, obtain multiple bid options. A good contractor will be fully licensed and insured, have extensive installation experience and be willing

to answer all your questions, while also communicating with Noble REMC about the project.

CONTACT US FIRST!

We are here for you. Noble REMC should be one of your first contacts when it comes to installing solar. Our experts can answer a wide range of questions and provide materials on what we require for interconnection.

We can also review your past energy use and help you determine whether a solar installation is beneficial for you and your goals.

Installing solar panels on your home or business is an exciting venture, but please don't lose sight of doing your research, asking questions, scrutinizing contracts before you sign and keeping an open line of communication with us here at Noble REMC, so we can make sure you're taken care of.



BURNING QUESTIONS ABOUT SOLAR ENERGY?



Is it right for you? Take a closer look with the help of your Energy Advisor at Noble REMC. It's free — and we'll make sure those good intentions aren't burning a hole in your pocket.

Find what's right for you. **Contact us today at 800-933-7362.**

