

**CONTACT US**  
Office: 800-933-7362

**WEBSITE**  
[www.nobleremc.com](http://www.nobleremc.com)

**EMAIL**  
[remc@nobleremc.com](mailto:remc@nobleremc.com)

**OFFICE HOURS**  
8 a.m.-4:30 p.m., Monday-Friday

**STREET ADDRESS**  
300 Weber Road  
Albion, IN 46701

**MAILING ADDRESS**  
P.O. Box 137, Albion, IN 46701

**EMERGENCY POWER OUTAGES**  
To report a power outage, please call 800-933-7362. We are available to serve you 24 hours a day.

**CONTACTS**

Amanda Lock and Amber Kunkel  
*New Services, Account Information,  
Products and Services*

Tina Gienger  
*Credit and Payment Plans*

Brian Hawk  
*Energy Advisor*

Kevin Dreibelbis  
*Communications and Marketing*

Kay Rappel  
*Line Construction and Repairs/  
Customer Service*

Doug Dickmeyer, P.E.  
*Manager of Engineering and Construction*

Kenny Kill  
*System Engineer*

Rob Hauck  
*Residential Line Construction Design*

Ray Burns  
*Tree Trimming and Spraying*



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# How can we serve you better in 2019?



It's amazing what we learn through listening and observation.

In our continual goal to stay connected to our members here at Noble REMC, we've provided mobile applications,

including SmartHub, to enable you to receive outage and restoration notifications, check the status of your electric service and see real-time updates on energy use.

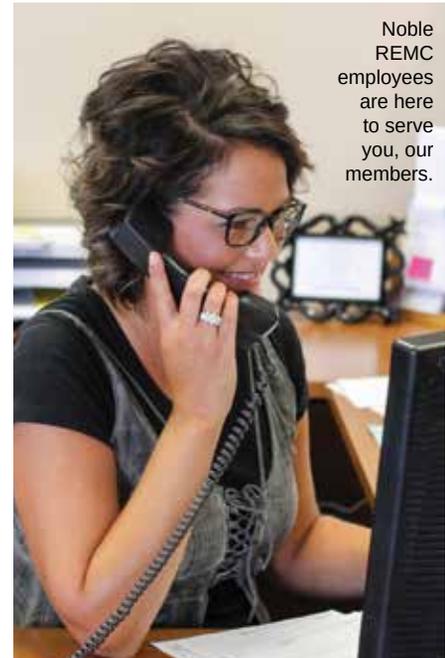
Members are using these online tools more and more to conduct routine business with us, like paying their bills and viewing real-time outage updates.

These mobile services are just new ways of connecting with people, similar to the member services representatives you reach when you call us or greet you from behind the counters at our office. They help us offer quality services you expect us to provide.

Our ultimate goal is to help you control energy costs. That's why we communicate with you about energy prices and ways we can work together to help ease the burdens on your wallet.

To best accomplish this, Noble REMC employs an energy advisor to work with our members to find ways to be more energy efficient and save money on their bills. Energy Advisor Brian Hawk is available for energy audits on existing homes or for discussing the most energy-efficient way to build a new home. We have multiple rebate and incentive programs just for making the simple decision to be more energy efficient; all you have to do is give us a call.

By listening to our members, we improve understanding, build trust, strengthen relationships and foster cooperation. It's crucial to collaboration and success.



Noble REMC employees are here to serve you, our members.

That's why Noble REMC still loves face time with our members. Our annual meeting is a social event for our whole co-op family. We hope you'll make plans now to join us June 1 at our Weber Road headquarters for a fun morning of co-op business, food and prizes.

So, the question is: how do we serve you better in 2019? The same way many of us try to serve community, society and family better each day — by listening. In our offices, on telephones, through social media exchanges and in our face-to-face meetings, we're ready to listen.

When you have questions about energy efficiency, electrical service or any of our products or services, just ask us. When we know just what you want, we're in a better position to deliver successful results. So, drop in and see us. We're always glad to hear from you.

**RON RAYPOLE**  
President/CEO

# Get involved!

## REMC SEEKING BOARD CANDIDATES

Noble REMC is led by members like you who listen and understand the community.

If you've been looking for a way to become more involved in the cooperative, and in turn, your community, now is the time to make your voice heard and pick up a petition to run for a seat on our board of directors.

At this year's Noble REMC Annual Meeting and Picnic on June 1, members will have the opportunity to vote for individuals to represent them for the following districts:

**District 1:** Perry and Elkhart townships in Noble County and the part of Benton Township in Elkhart County served by the cooperative. Currently served by Robert Lortie.

**District 2:** Orange Township in Noble County and the part of Johnson Township in LaGrange County served by the cooperative. Currently served by Rick Robertson.

**District 8:** Washington and Noble townships in Noble County and the parts in Tippecanoe Township in Kosciusko

County and Etna-Troy Township in Whitley County served by this cooperative. Currently served by Doug Burnworth.

The board is composed of nine individuals who represent the membership in his or her respective districts. Directors set policy and guide the future direction of the cooperative.

Qualified members of Noble REMC, who live in those districts up for election, may seek election by filing a petition with the signatures of 15 Noble REMC members supporting the candidacy.

Petitions for election and other board information will be provided by the REMC. Completed petitions and biographical information must be returned to the REMC no later than April 1.

Qualified candidates will stand for election, with voting upon registration, at the annual meeting and picnic on Saturday, June 1, at the Noble REMC headquarters.

For additional information concerning the board of directors' election process, stop by the office or call us at 260-636-2113 or 800-933-7362.



Check your use and reduce your bill with SmartHub. SmartHub takes the guesswork out of your utility bill. Through SmartHub's detailed graphs, you'll be able to monitor your use 24/7 and find ways to reduce and save. SmartHub users have lowered their bills by discovering issues that lead to high bills and changing habits that can reduce use. How much will you save?

Reduce your use and cut your costs with SmartHub. Available on Apple and Android devices and on the Web.

## LOWER TEMPERATURES & HIGHER BILLS

It takes a lot of power to keep your house comfortable in the cold. Unfortunately, that extra electricity can lead to extra expense—and the colder it gets, the higher the cost as your heating system works to keep up.

But a little energy efficiency can go a long way.

HERE ARE FIVE WAYS YOU CAN SAVE THIS WINTER.

<h3 style="color: #008000;">SEAL YOUR CEILING AND YOUR FLOORS</h3> <p>Air sealing your home is one of the best ways to prevent major losses in your home's energy efficiency.</p>	<p><b>TIP #1</b></p>
<p><b>TIP #2</b></p>	<h3 style="color: #008000;">ADD ATTIC INSULATION</h3> <p>Like pulling on a warm winter hat, adding insulation to your attic can keep your home's heat nice and snug (and help you keep your cool in summer, too).</p>
<h3 style="color: #008000;">REPLACE AIR FILTERS</h3> <p>Your HVAC works harder when it's cold, and dirty filters just add extra strain. Replace them monthly for better results.</p>	<p><b>TIP #3</b></p>
<p><b>TIP #4</b></p>	<h3 style="color: #008000;">TURN DOWN THE WATER HEATER</h3> <p>Lowering your water heater's setting to 120 degrees will help you save energy and still keep your showers piping hot.</p>
<h3 style="color: #008000;">SCHEDULE A FREE ENERGY ASSESSMENT</h3> <p>Your Energy Advisor is your secret weapon in the fight against energy waste. Call your local electric co-op today for a free home assessment.</p>	<p><b>TIP #5</b></p>

FOR MORE TIPS ON SAVING ENERGY, VISIT [POWERMOVES.COM](http://POWERMOVES.COM).

# Ask the energy advisor



*This is the introductory column in a new series titled “Ask the Energy Advisor,” which will be published every other month and feature timely and relevant information from Noble REMC Energy Advisor Brian Hawk. The series will touch on a wide range of subjects, including energy efficiency, rebate programs, construction and remodeling, and more, while staying locally focused on what matters most to Noble REMC members.*

## By Brian Hawk

You’ve probably seen me before, whether it was in the pages of Electric Consumer, handing a member a rebate check, or maybe I’ve been to your home to provide an energy audit to help you choose more energy-efficient options.

My name is Brian Hawk, and I have been employed at Noble REMC for over 14 years. I began my role as energy advisor in September 2017.

Before accepting the energy advisor position, I worked on the right-of-way crew trimming trees away from the lines and building relationships with members and co-workers that help me to this day.

Trimming trees for 13 years allowed me to drive every mile of line on our system, multiple times. In most interactions with members, I can instantly visualize their homes’ location, which helps to maintain a personal connection with each and every consumer I interact with on a daily basis.

Outside of my time at the cooperative, I come from a background heavy in construction. Having worked with the

Carpenters Local 232 – Fort Wayne, I completed a four-year apprenticeship that, combined with instruction from elder journeymen, shaped my understanding and skills in the building trades. I’ve also worked for a concrete company and in the manufactured housing industry. These experiences help me to maintain relationships that are invaluable when seeking advice about certain electrical issues in a member’s home.

As the energy advisor, I may start my day answering emails, but by the end of it, I’m crawling under a floor space just barely big enough for me. I have met with residential, industrial, commercial and agricultural members to discuss energy-savings measures, POWER MOVES® rebate incentives, heating and cooling issues, water heater questions and building science. As well, I’ve conducted energy audits of their businesses and residences.

I admired the energy advisor position from afar for some time, watching my predecessor use his knowledge in heating and cooling and building science. While it was the building portion of the job that drew me to the position, it has been the use of a variety of skills and the constant learning process that has kept me inspired.

I’ve experienced a year full of learning and growth for me personally and professionally. I look forward to continuing to help our members and learn more each day.

*If you have a question you’d like answered or a certain topic discussed more in-depth in an upcoming column of Ask the Energy Advisor, please email Communications Specialist Kelly Lynch at [kelly.lynch@nobleremc.com](mailto:kelly.lynch@nobleremc.com).*

**Brian Hawk** is the energy advisor at Noble REMC.



I enjoy talking to our members, especially at our annual meeting.

## co-op news

# APPLY FOR YOUTH PROGRAMS

## PAGE DAY

JAN.  
23

Spend a day in the Indiana Senate with students from REMCs around the state. Highlights include a Statehouse tour, mock bill activity, speakers and other educational activities.

**REQUIREMENTS:** You must be available on Jan. 23 and have reliable transportation to and from the Indiana Statehouse that day. The program is open to high school students. Please confirm with school administrators, but Page Day is considered an excused absence in most instances.

## TOUCHSTONE ENERGY CAMP

JUNE  
5-8

A fun, powerful and unique camp experience designed for students entering seventh grade in 2019. Horseback riding, canoeing, zip lining, archery, swimming, learning about electrical safety and bucket truck rides.



## INDIANA YOUTH TOUR

JUNE  
13-20

Noble REMC wants to send you on a weeklong, all-inclusive trip of a lifetime to Washington, D.C.

Monuments, museums, legislators, friends and history. *Must be a high school junior to apply.*



Top photo: Noble REMC was proud to sponsor Melissa Domer and Isaac Coats on the 2018 Indiana Youth Tour to Washington, D.C.

Bottom photo: The cooperative also sent, from left, Grant Lake, Austin Schuman and Bryce Millhouse to Touchstone Energy Camp this past June.



## HOW TO *apply*

### PAGE DAY

Visit [iga.in.gov/legislative/find-legislators](http://iga.in.gov/legislative/find-legislators) to find your state legislator. Visit [IndianaEC.org/?p=287](http://IndianaEC.org/?p=287) to apply. **Submit your application by Jan. 11.**

### TOUCHSTONE ENERGY CAMP AND INDIANA YOUTH TOUR

For more information about attending camp or Youth Tour, call us at 800-933-7362. Applications are available at [nobleremc.com](http://nobleremc.com). Deadline for applications is March 4.