# APPENDIX B

#### MISCELLANEOUS AND NON-RECURRING CHARGES

# **TERMS OF PAYMENT**

Bills for service rendered under this schedule shall be due and payable monthly. If paid within seventeen days of the due date thereof as stated in the bill, the net bill shall be the amount to be paid. If not paid on or before the seventeenth day, the gross bill, which shall include the late payment charge, shall be the amount to be paid. When the seventeenth day falls on Sunday or legal holiday, the first business day thereafter shall be added to the seventeen-day net payment period. The U.S. Postmark on mailed remittances will be used as the date of payment.

The gross bill shall be 10% of the first \$3.00 or less of net billing plus a charge of 3% of the net amount in excess of the first \$3.00.

# **PAYMENT COLLECTION**

All payments for electric service and/or miscellaneous and non-recurring charges are payable by mail, electronically or at the REMC's offices. REMC personnel are not authorized to accept any payments at the members' premises or any other location.

### DELINQUENT NOTIFICATION TRIP CHARGE

When it is necessary for the personnel of the REMC to go to a member's premises to notify of potential disconnection of service for non-payment, a collection trip fee of thirty dollars (\$30.00) per trip shall be charged.

### **RECONNECTION OF SERVICES**

Noble REMC is not liable for remote or on-site reconnection of services.

If a member requests to have their electrical service reconnected either after hours or during normal business hours, the member agrees to indemnify Noble REMC of any responsibility associated with the reconnection of electric service. Members are solely responsible for the safety of their electrical service, equipment, and appliances within or around their premises.

### **RECONNECTION CHARGE**

When service has been disconnected by the REMC for non-payment of bills, a reconnect charge of thirty dollars (\$30.00) must be paid by the member before such service is reconnected.

When a reconnection of service is made for the same member at the same location and service has been disconnected at the member's request, a charge of thirty dollars (\$30.00) shall be paid to the REMC for such reconnection service.

For delinquent bills, the member shall pay in full all amounts due the REMC before service is reconnected.

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#### REINSTATEMENT OF SERVICE

If service is disconnected and reconnected for any reason within a 12-month period, the unbilled Fixed Monthly Charges for each month that service was disconnected shall be paid in full, in addition to a reconnect fee subject to the appropriate Reconnection Charge referenced above, before service will be reinstated.

# **INSUFFICIENT FUNDS**

When a payment received for a member's account is returned unpaid by the bank for any reason (not fault of REMC), the member shall be assessed a handling charge of twenty-five dollars (\$25.00) for each payment returned by the bank.

# **METER TAMPERING**

When it is necessary for personnel of the REMC to go to a member's premises to disconnect service when a tampered meter has been found, a tampering fee of two hundred fifty dollars (\$250.00) plus damages will be charged and there shall be no additional reconnect fee assessed.

# **MEMBER FAULT**

When a member requests the REMC to correct an outage of member's service and the REMC dispatches an employee or employees to the member's premises and the outage is the result of the member's fault or as a result of malfunction beyond the REMC's facilities, then, and in that event, the member may be charged a fee equal to the labor charges incurred by the REMC plus mileage. (Such cost shall include round trip from the REMC's office to the member's premises).

### METER TEST AT REQUEST OF THE MEMBER

The REMC will endeavor to maintain the efficiency of the meters within the allowable accuracy prescribed by the Indiana Utility Regulatory Commission in its "Rules and Standards of Service for Electric Utilities of Indiana". The REMC will make a test of accuracy of registration on a meter upon a written request of a consumer. A second test of this meter may be requested after twelve (12) months. If a subsequent request for testing is made at less than thirty-six (36) month intervals and no error is found or any error is within allowable accuracy's, then the member shall be charged a fee of forty dollars (\$40.00) or the actual cost of the meter test, whichever is less.